

# Introduction Of Parents Help Desk

Dear Parents,

We are glad to introduce '**Parent Help Desk**' in collaboraton with our IT partner Entab Infotech(CampusCare). This desk team will be attend parents/students/guardians queries related to portal/apps/online fee payment through phones and e-mails.

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## **Following Are The Major Areas For Extended Services By Help Desk :**

- **Parent portal:-** Click here for more details
- **Payment gateway:-** Click here for more details
- **Mobile Apps:-** Click here for more details

## **Related Queries Details:-**

- Login issues to the software / reset pass words /forget passwords.
- Downloading and viewing of home work, assignment, projects etc.
- To make online payment using net banking and cards.
- To upload latest photos of the students and parents through their portal
- Assisting parents for the usage for CampusCare mobile app.
- To help aspiring parents for registering their wards online for NUR or similar admission
- **Frequently Asked Questions** Click here
- **Parent Portal and online payment video** Click here

You can write us on parentdesk@entab.in or speak to our executive via **011-43193333(dial 5)** between IST **08:00 am to 06: 00 PM.**

Best Wishes !!